

Your Security Is Our Priority

We employ industry-leading security measures to protect your account, your data, and your investments. Here's how we keep you safe.

End-to-End Encryption

All data transmitted between your device and our servers is protected with industry-standard TLS encryption. Your sensitive information is encrypted at rest using AES-256 encryption.

Multi-Factor Authentication

Protect your account with an additional layer of security. We support multiple authentication methods to ensure that only you can access your account.

Continuous Monitoring

Our security team monitors platform activity around the clock to detect and respond to potential threats. Automated systems flag suspicious activity in real time.

Secure Infrastructure

Our platform is hosted on enterprise-grade infrastructure with redundant systems, regular backups, and disaster recovery protocols to ensure your data is always available and protected.

Fraud Prevention

Advanced fraud detection systems analyze transactions and account activity to identify and prevent unauthorized access, protecting your funds and personal information.

Partner Security

Our banking and brokerage partners maintain their own rigorous security standards. Securities trading on the Zimbabwe Stock Exchange and VFEX is facilitated through InvestIQ Oak Wealth (regulated by the Securities and Exchange Commission of Zimbabwe and a member of the Zimbabwe Stock Exchange, investiqoak.co.zw). Savings accounts and Zimbabwean banking services are provided through FBC (regulated by the Reserve Bank of Zimbabwe, fbc.co.zw). U.S. securities trading is facilitated through Alpaca Securities LLC, a registered broker-dealer regulated by the U.S. Securities and Exchange Commission, member of FINRA and SIPC.

Responsible Disclosure

We value the security research community. If you believe you've found a security vulnerability in our platform, please report it to security@siimplytrade.com. We are committed to working with researchers to verify and address any potential issues promptly.

Protecting Your Account

While we implement extensive security measures, you also play a crucial role in keeping your account safe. We recommend using a strong, unique password, enabling multi-factor authentication, keeping your contact information up to date, being cautious of phishing emails and suspicious links, and contacting us immediately if you notice any unauthorized activity.

Contact Our Security Team

If you have any security concerns or questions, please reach out to our security team at security@siimplifytrade.com or contact us at 22-401, Sunbird Plaza, First Avenue, Harare, Zimbabwe.